

Release Notes

# HP StorageWorks HSG80 Enterprise Modular Storage RAID Array Fibre Channel Solution Software V8.8 for HP-UX

**Product Version:** 8.8-2

Second Edition (May 2005)

**Part Number:** AA-RV1GB-TE

This document contains last-minute and supplemental information about your Solution Software. In the event of conflicting information between these Release Notes and other documents contained in this product release, the Release Notes content takes precedence. For the latest version of these Release Notes and other HSG80 documentation, visit the HP storage web site at <http://h18006.www1.hp.com/products/storageworks/acs/documentation.html>



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HSG80 Enterprise Modular Storage RAID Array Fibre Channel Solution Software V8.8 for  
HP-UX Release Notes  
Second Edition (May 2005)  
Part Number: AA-RV1GB-TE

## Release Notes Contents

These Release Notes cover the following major topics:

- [Intended Audience](#), page 4
- [Conventions](#), page 4
- [Abbreviations and Acronyms](#), page 5
- [Release Package Contents](#), page 6
- [Upgrading ACS](#), page 8
- [Multiple Storage System Types](#), page 8
- [New Features](#), page 10
- [ACS Enhancements and Fixes](#), page 11
- [Solution Software Updates](#), page 29
- [Documentation Updates](#), page 29
- [Hardware and Software Support](#), page 31
- [ACS Feature Support](#), page 37
- [Host Operating System Notes](#), page 39
- [ACS Anomalies](#), page 40

## Intended Audience

This document is intended for storage administrators and HP StorageWorks customer service personnel who install and maintain HP StorageWorks Enterprise Modular Storage RAID Array products that include HP StorageWorks HSG80 RAID Array Controllers.

## Conventions

The following conventions are used throughout this document:

- Unless otherwise specified, all references to controllers or array controllers imply the HP StorageWorks HSG80 RAID Array Controller.
- Unless otherwise specified, all references to HP StorageWorks Array Controller Software V8.8-2 imply the released HP StorageWorks ACS V8.8-2 code or subsequently patched versions of ACS V8.8-2.
- For the purpose of this document, Enterprise Modular Storage (EMS) RAID Array refers to the following HP StorageWorks RAID Array products:
  - Fibre Channel RAID Array 8000 (RA8000)
  - Enterprise Storage Array 12000 Fibre Channel (ESA12000)
  - Modular Array 8000 Fibre Channel (MA8000)
  - Enterprise Modular Array 12000 Fibre Channel (EMA12000)
  - Enterprise Modular Array 16000 Fibre Channel (EMA16000)

## Abbreviations and Acronyms

The following abbreviations and acronyms are used throughout this document:

- **ACS**—Array Controller Software
- **CCL**—Command Console LUN
- **CLI**—Command Line Interpreter
- **EISA**—Extended Industry Standard Architecture
- **EMU**—Environmental Monitoring Unit
- **EVA**—Enterprise Virtual Array
- **FC**—Fibre Channel
- **FC-SW**—Fibre Channel - Switched
- **FRU**—Field-Replaceable Unit
- **HBA**—Host Bus Adapter
- **LUN**—Logical Unit Number
- **LVD**—Low Voltage Differential
- **NVRAM**—Non-Volatile Random Access Memory
- **PCMCIA**—Personal Computer Memory Card Industry Association
- **PVA**—Power Verification Addressing module
- **RAID**—Redundant Array of Independent Disks
- **RETMA**—Radio Electronics Television and Manufacturing Association
- **SAN**—Storage Area Network
- **SBB**—Storage Building Block
- **SCSI**—Small Computer System Interface
- **SMART**—Self-Monitoring Analysis and Reporting Technology
- **SWCC**—StorageWorks Command Console
- **VCS**—Virtual Controller Software
- **WWID**—World Wide Identifier
- **WWN**—World Wide Name

## Release Package Contents

The Array Controller ACS kit includes the:

- Program (PCMCIA) card
- Cover letter

Additional documentation, including white papers and best practices documents, are available through the HP web site at:

<http://h18006.www1.hp.com/products/storageworks/acs/index.html>.

This HSG80 Fibre Channel Solution Software Kit consists of the following:

- The HSG80 Solution Software documentation set which includes:
  - *HSG80 ACS Solution Software V8.8 for HP-UX Installation and Configuration Guide*
  - *HP StorageWorks HSG60 and HSG80 Array Controller and Array Controller Software Command Line Interface Reference Guide*, EK-G80CL-RA. C01
  - *HP StorageWorks HSG60 and HSG80 Array Controller and Array Controller Software Maintenance and Service Guide*, EK-G80MS-SA. C01
  - *HP StorageWorks HSG60 and HSG80 Array Controller and Array Controller Software Troubleshooting Guide*, EK-G80TS-SA. C01
  - *HP StorageWorks Command Console V2.5 User Guide*
  - *HP StorageWorks Command Console V2.5 Release Notes*
  - *Registration and Warranty Package*
  - *HSG80 Enterprise Modular Storage RAID Array Fibre Channel Solution Software V8.8 for HP-UX Release Notes (this document)*
- *HSG80 Modular Storage RAID Arrays Solution Software V8.8 for HP-UX* (available from <http://h18006.www1.hp.com/products/storageworks/ma8kema12k/kits.html>)
  - Installation and scripting utilities

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**Note:** Applicable HBA device drivers are provided with the operating system.

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The following supporting documentation is available from the HP StorageWorks web site:

<http://h18006.www1.hp.com/products/storageworks/acs/documentation.html>

- *HP StorageWorks SAN Design Reference Guide*
- *Model 2100 and 2200 Ultra SCSI Controller Enclosures User Guide*
- *Model 4300 Family Ultra3 LVD Disk Enclosures User Guide*
- *Modular Array Cabinet Restrictions*

## Upgrading ACS

To upgrade your ACS firmware to ACS V8.8-2, see the *HP StorageWorks HSG60 and HSG80 Array Controller and Array Controller Software Maintenance and Service Guide*. After you upgrade to ACS V8.8-2, you must then complete specific after-upgrade maintenance checks.



**Caution:** It is critical that you follow upgrade instructions and perform the after-upgrade maintenance checks as documented in the HP StorageWorks HSG60 and HSG80 Array Controller and Array Controller Software Maintenance and Service Guide to prevent data loss or corruption. If at any time you encounter problems during the upgrade, contact your HP support representative.

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**Caution:** If you are upgrading to ACS 8.8-2P (HP StorageWorks Data Replication Manager) with active Remote Copy Sets, note the following guidelines:

- Ensure that the latest drivers and Secure Path V3.0A (Service Pack 1) or SecurePath V3.0B (Service Pack 1) are installed before upgrading.
  - Complete a shutdown upgrade if you are running Windows NT, Windows 2000, or IBM AIX. Rolling upgrades are not supported on these platforms. Failure to follow these guidelines can result in undesirable controller upgrade issues.
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## Multiple Storage System Types

The extended interoperability of the heterogeneous SAN allows you to mix several types of HP StorageWorks storage systems. HP recommends the following configuration rules when different storage products are shared in the same SAN:

- HSG80 ACS V8.8-2 and EVA VCS V2.x or 3.x—Use ACS Solution Software V8.8-2 (includes SWCC V2.5) or VCS V3.0B (includes SSSU).
- HSG80 ACS V8.6 and EVA VCS V2.0—Use ACS Solution Software V8.6 (if SWCC V2.4 components are desired) and VCS V2.0 compatible multi-bus software and drivers.
- HSG80 ACS V8.6 and EVA VCS V2.x or 3.x—Use ACS Solution Software V8.8-2 (includes SWCC V2.5) or VCS V3.0B (includes SSSU).



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**Note:** Any multiple storage system configuration that includes EVA VCS V2.x or 3.x requires multi-bus support. Refer to “[Secure Path Software](#)” on page 35, for compatible Secure Path versions. ACS V8.8-2 compatible Secure Path versions and HBA drivers are compatible with VCS V2.x or 3.x.

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## New Features

This section briefly describes new features and changes that are supported by the V8.8-2 release of the Solution Software together with the array controller running ACS V8.8-2.

### New Features for Solution Software V8.8-2

The following major enhancement is included in the V8.8-2 release of the Solution Software:

- Added support for HP-UX Versions 11i V2.0 and 11i V2.0 Update 2. HP-UX Version 11i V2.0 is supported on Integrity servers only.

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**Note:** HSG80 on ACS V8.8-2 is a data device only. ACS V8.8-2 does not support root, boot, dump, or swap on HP-UX.

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## ACS Enhancements and Fixes

This section covers:

- [New CLI Commands and Switches](#), page 11
- [Other Enhancements](#), page 19
- [ACS Fixes](#), page 24

### New CLI Commands and Switches

[Table 1](#) on page 11 lists and describes new Command Line Interface (CLI) commands included in this release of ACS V8.8-2.

**Table 1: New CLI Commands and Switches**

Item	CLI Command or Switch	Description and Background
1.	<i>DEFAULT_ACCESS=ENABLE (default)</i> <i>DEFAULT_ACCESS=DISABLE</i>	Directs the controller to automatically disable or enable connections after creating units through the CLI. This switch is used in conjunction with the <i>SET controller</i> command.  Although the HP StorageWorks HSG Element Manager and HP StorageWorks Command Console disable all connections for units created through their respective programs, creating new units through the CLI requires you to manually disable connections.
2.	SHOW ELEVATION_INFO	Combines several existing commands to allow you to output and transfer relevant and helpful controller configuration information needed by HP service representatives before and during a support call.
3.	WWID_ASSIGN <i>storageset</i> LUN_WWID=xx	Assigns World Wide ID (WWID) addresses to storage containers.

**Table 1: New CLI Commands and Switches (Continued)**

Item	CLI Command or Switch	Description and Background
4.	<i>HOST_REDUNDANT</i> <i>NOHOST_REDUNDANT</i>	<p>Turns on and off the capability to redirect the host to the redundant unit copy for the original requested unit data after the controller is unable to submit data from the original unit to the host. This switch is used in conjunction with the <i>SET unit-number</i> command.</p> <p>In dual-redundant configurations, when a controller in earlier ACS versions was unable to retrieve data from a failed unit upon request from a host, some host systems (particularly Tru64 UNIX with Logical Storage Manager) continuously waited for data to be returned from the controller without automatically retrieving the same data from the dual-redundant unit copy. Simultaneously, the controller continuously attempted to retrieve the data from the failed unit without success.</p>


Table 1: New CLI Commands and Switches (Continued)

Item	CLI Command or Switch	Description and Background
5.	<i>DESTROY_MBR</i>	<p>Removes the 8 MB partition from a presented LUN and destroys the master boot record (MBR) present on new or replacement spares, HP-manufactured disk drives. This switch is used in conjunction with the <code>INITIALIZE</code> command.</p> <p>Previously, Microsoft Windows and Windows NT® host systems, under specific circumstances, adversely created two partitions (an 8 MB partition and then the second partition for the rest of the presented LUN space) after a new, HP-manufactured disk was added to a subsystem and exported to a Microsoft Windows host system.</p> <hr/> <p><b>Note:</b> The pre-existing partition table, or a <i>master boot record (MBR)</i>, is a designated partition for SMART array controllers.</p> <hr/> <p>When the HSG container is presented by the MS OS to the applications, it assigns a drive letter to each partition.</p> <p>With ACS V8.8-2, when adding new disks to a Windows and Windows NT host systems, you can add disks and then initialize them with the <code>INIT device DESTROY_MBR</code> CLI command. At your discretion, partitions can be optionally created at the controller (controller partitioning) or be created at the OS through Disk Administrator as host partitions.</p>

**Table 1: New CLI Commands and Switches (Continued)**

Item	CLI Command or Switch	Description and Background
6.	<i>FAKE_PR</i>	<p><b>Note:</b> Use the <i>FAKE_PR</i> switch for maintenance or recovery operations only.</p> <p>If set on a unit, allows the controller to signal to host systems implementing persistent reservations that persistent reservations are lost. (Lost persistent reservations can occur as a result of mirrored cache reconfiguration or maintenance activities, such as cache module replacement.) After the <i>FAKE_PR</i> switch is invoked, the host resets persistent reservations against all units in the storage system after the host clears its internal persistent reservation reference database. After successful communication, the host can recreate persistent reservations that were lost.</p> <p>Host systems (such as Tru64 UNIX, V5.x) implementing persistent reservations assume that persistent reservations are never lost under any condition. Changing the mirrored cache setting causes persistent reservations to be lost by the controller because the controller reformats cache memory data structures where persistent reservation data for units reside.</p>

**Table 1: New CLI Commands and Switches (Continued)**


Item	CLI Command or Switch	Description and Background
7.	<code>REINITIALIZE container-name</code>	<p>Invokes maintenance actions against initialized containers and modifies container metadata. Also modifies the prior device initialization or acts upon storage set attributes before its initialization.</p> <hr/> <p><b>Note:</b> Issue this command with a valid switch. See the following CLI command switches in this table:</p> <ul style="list-style-type: none"> <li>■ <code>REINITIALIZE container-name</code> <code>TURNSAVEOFF</code> on page 16</li> <li>■ <code>REINITIALIZE container-name</code> <code>SPECIAL_FUNCTION_ONE=INFO</code> on page 16</li> <li>■ <code>REINITIALIZE container-name</code> <code>SPECIAL_FUNCTION_ONE=PARTITION</code> on page 17</li> <li>■ <code>REINITIALIZE container-name</code> <code>SPECIAL_FUNCTION_ONE=NOPARTITION</code> on page 18</li> </ul> <hr/> <div>  <p><b>Caution:</b> Before invoking this command, HP recommends that you record previous controller configuration information for backup purposes.</p> </div> <hr/>

**Table 1: New CLI Commands and Switches (Continued)**

Item	CLI Command or Switch	Description and Background
8.	REINITIALIZE <i>container-name</i> <i>TURNSAVEOFF</i>	Disables the option to save configuration information for devices that were initialized with the <i>SAVE_CONFIGURATION</i> switch.
9.	REINITIALIZE <i>container-name</i> <i>SPECIAL_FUNCTION_ONE=INFO</i>	<p>Directs the controller to examine RAID5-only containers and report:</p> <ul style="list-style-type: none"> <li>■ Which devices, if any, have metadata attributes that are inconsistent as a result of sparing operations to RAID5 sets while ACS V8.7-2 or later was running.</li> <li>■ Which devices have partition flags, no partition flags, or inconsistencies on associated containers.</li> <li>■ Whether attached units exist, if any.</li> </ul> <hr/> <p><b>Note:</b> Issuing this command displays information for only those containers or units that are online or assigned to the controller from which the command is issued. If you issue this switch with the <i>REINITIALIZE container-name</i> command for a RAIDset on another controller, the following message displays:</p> <p>Error 9620: Information not available on this controller. Enter command on other controller.</p> <hr/>



**Table 1: New CLI Commands and Switches (Continued)**

Item	CLI Command or Switch	Description and Background
10.	REINITIALIZE <i>container-name</i> SPECIAL_FUNCTION_ONE= PARTITION	<p>Directs the controller to set the partition flag bits on all devices in a container and establishes the container as a partitioned container. This command can only be used with RAIDset containers.</p> <hr/> <div>  <p><b>Caution:</b> Ensure that the container was previously initialized as a partitioned container before using this command. Failure to do so results in loss of access to partitioned data.</p> </div> <hr/> <p><b>Note:</b> Issuing the <i>SPECIAL_FUNCTION_ONE=PARTITION</i> or the <i>SPECIAL_FUNCTION_ONE=PARTITION</i> switch in dual-redundant controller configurations causes the container ownership to move to the controller from which the <i>REINITIALIZE container-name</i> command was <i>not</i> issued.</p> <hr/>

**Table 1: New CLI Commands and Switches (Continued)**

Item	CLI Command or Switch	Description and Background
11.	REINITIALIZE <i>container-name</i> SPECIAL_FUNCTION_ONE= NOPARTITION	<p>Directs the controller to reset the partition flag bits on all devices in a container and establishes the container as a non-partitioned container. This command can only be used with RAIDset containers.</p> <hr/> <div data-bbox="791 482 858 545"></div> <div data-bbox="882 473 1265 652"><b>Caution:</b> Ensure that the container was previously initiated as a non-partitioned container before using this command. Failure to do so results in loss of access to any partitioned data.</div> <hr/> <div data-bbox="791 748 1265 1008"><b>Note:</b> Issuing the SPECIAL_FUNCTION_ONE=PARTITION or the SPECIAL_FUNCTION_ONE=NOPARTITION switch in dual-redundant controller configurations causes the container ownership to move to the controller from which the REINITIALIZE <i>container-name</i> command was <i>not</i> issued.</div> <hr/>
12.	SHOW RAIDSETS SPECIAL_FUNCTION_ONE	<p>Displays a listing of all RAIDset containers and either one of three possible container statuses: Good, Maintenance Recommended, or REPORTED ON THE OTHER CONTROLLER.</p> <hr/> <div data-bbox="791 1255 1265 1402"><b>Note:</b> Refer to Chapter 4 of the <i>HP StorageWorks HSG60 and HSG80 Array Controller and Array Controller Software Maintenance and Service Guide</i> for additional details related to this command.</div> <hr/>

## Other Enhancements

### Host Connection Maximum and New Instance Code, 43036A64

If you exceed the maximum number of host connections (96), ACS now notifies you of the discrepancy. A new instance code, 43036A64, is issued, and if you attempt to add new connections after the maximum number of connections is reached, they are rejected. No other connections can be added until the host connection table is cleared of *stale entries* (inactive connections still listed on the connection table) or some of the existing entries are deleted. See the *HP StorageWorks Array Controller and Array Controller Software Troubleshooting Guide* and the *HP StorageWorks Array Controller and Array Controller Software Command Line Interface Guide* for additional information.

### Maximum host connections and new repair action code (6A)

A new repair action code (6A) prompts you to use specific steps to resolve the problem associated with exceeding the maximum number of host connections. Refer to the *HP StorageWorks Array Controller and Array Controller Software Troubleshooting Guide* for additional details.

### New ASC and ASCQ code

The following table lists a new ASC and ASCQ code included in this release.

**Table 2: New ASC and ACSQ code**

ASC Code	ASCQ Code	Description
A0	0B	Connection table is full.

See the for *HP StorageWorks HSG60 and HSG80 Array Controller and Array Controller Software Troubleshooting Guide* for additional information.

### Deadman controller restarts

New data has been added to the controller failure information if a Deadman Timer expiration occurs. The following information is now appended to LFC 02DD0104:

```
Last Failure Parameter [2] Bit Mask of Resource Waiters
Last Failure Parameter [3] Contains the address of the waiter
routine.
```

The addition of this new data provides additional troubleshooting guidance. See the *HP StorageWorks HSG60 and HSG80 Array Controller and Array Controller Software Troubleshooting Guide* for additional information.

**SHOW CONNECTIONS *FULL* Command and Additional Screen Display Information**

After entering the `SHOW CONNECTIONS FULL` CLI command, connection details are now displayed at the bottom of the subsequent screen. Information displayed includes maximum allowable connections, number of used connections, number of free connections, and number of rejected connections.

**Setting chunk sizes when initializing storagesets**

If you are assigning chunk sizes with the `INITIALIZE RAIDSET CHUNKSIZE=xx` CLI command, ACS now rounds up user-defined chunk sizes to the next number that is evenly divisible by 8 to eliminate the possibility of controller performance issues. Previously, controller performance under some conditions were degraded when the chunk size was not divisible by 8.

Containers with user-defined chunk sizes created previous to this release function as before. This change to the `INITIALIZE RAIDSET CHUNKSIZE=xx` CLI command only impacts those containers created after the ACS V8.8-2 upgrade is implemented on affected controllers.

Current units created with odd numbered cluster sizes still operate normally.

**SHOW THIS or OTHER *FULL* CLI Command and Additional Vendor ID Information**

ACS now displays vendor ID information for the controller after entering a `SHOW THIS CONTROLLER FULL` or `SHOW OTHER CONTROLLER FULL` command from a CLI prompt.

**Disk Drive Auto-read-reallocate Bit Activation**

Select disk drives use an auto-read-reallocate (ARRE) function that allows drives to resolve recoverable errors. With this release, all disk drives with a model number beginning with *B* (for example *B00721937*) implement ARRE functionality.

**Disk Drive SMART Error Handling**

ACS now changes the configuration for the SMART (self-monitoring analysis reporting technology) attribute on disk drives used in HSG60 and HSG80 array controller subsystems. Configuration changes to disk drive SMART attributes now support HP standards. SMART events are now only reported as *recovered errors* and are reported to the host during normal I/O operations.

## ACS Downgrade

With this release, you can downgrade ACS from V8.8-2 to V8.7-1 or V8.6-1 (the base version). No other versions are supported. With this, changes have been made to associated screens. Refer to the *HP StorageWorks HSG60 and HSG80 Array Controller and Array Controller Software Maintenance and Service Guide* for additional information.

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**Note:** If you are downgrading ACS V8.8-2 and pre-existing patches from V8.6 or V8.7 remain in controller memory, the system downgrades your system to the highest patch level that was previously installed.

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## Procedural Changes When Modifying Cache Mirror Mode

After entering the CLI command to change the cache operational mode (*MIRRORED\_CACHE* or *NOMIRRORED\_CACHE*), array controllers now display a report showing units with persistent reservations. Following this screen report, the system requires you to determine which units are attached to the same cluster or host before changing the cache configuration. Refer to the *HP StorageWorks HSG60 and HSG80 Array Controller and Array Controller Software Command Line Interface Reference Guide* for more information.

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**Note:** Since Tru64 UNIX host systems automatically assume that persistent reservations are never lost and array controllers automatically restructure cache data whenever its operational mode is changed, additional steps must be taken. First, you must associate any one unit with persistent reservations. Then, you must enter the `SET unit FAKE_PR` command to restore persistent reservations that may have been lost. Lastly, you must execute any type of Tru64 UNIX host operation that results in a read to physical unit associated to restore all persistent reservations. Doing this, causes Tru64 UNIX host systems to re-establish unit persistent reservation structures.

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**Note:** Units associated with clusters require that you individually invoke the `SET unit-number FAKE_PR` command against each unit.

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**Note:** Since other operating systems may not re-register their persistent reservation settings with the array controller based upon a single unit's persistent reservation conflict, you must invoke the `SET unit number FAKE_PR` command if there are units with devices not mounted by Tru64 UNIX (that is, units mounted by another supported operating system).

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### **New Display Information After Entering the DISPLAY RESOURCES Command Through VTDPY**

After entering the `DISPLAY RESOURCES` command from the *Virtual Terminal Display (VTDPY)* utility prompt, ACS now reports the number of buffers on a specified port, the total number of buffers available, the maximum number of buffers allowed, and the number of sense buffer structures remaining. Refer to the *HP StorageWorks HSG60 and HSG80 Array Controller and Array Controller Software Troubleshooting Guide* for additional details regarding this change.

### **New Display Information After Entering the DISPLAY HOST Command Through VTDPY**

Incremental tallies of SFS buffer warnings are now displayed after you enter the `VTDPY DISPLAY HOST` command. Refer to the *HP StorageWorks HSG60 and HSG80 Array Controller and Array Controller Software Troubleshooting Guide* for additional details regarding this change.

## **New Fault Management Utility Commands and Switches**

[Table 3](#) summarizes new *Fault Management Utility (FMU)* commands associated with this update. These new commands are documented in detail in the *HP StorageWorks HSG60 and HSG80 Array Controller and Array Controller Software Troubleshooting Guide*.

**Table 3: New FMU Commands and Switches**

Item	FMU Command or Switch	Description
1.	SHOW RESERVATIONS ALL SHOW RESERVATIONS <i>unit number</i>	Displays reservations that exist on one or more units.
2.	SHOW DEVICE_INFO <i>unit</i> SHOW DEVICE_INFO <i>ALL</i>	Displays specific disk information, such as port number, target number, model ID, firmware version, model serial numbers, device flags, and metadata details.
3.	SHOW DEVICE_ERRORS CLEAR DEVICE_ERRORS	Displays device errors and stores a log of events in the controller non-volatile memory (NVMEM).
4.	SHOW LAST ALL	Displays pertinent information relative to a controller crash and can be used by an HP service representative to help identify the cause of a controller crash. This command invokes the SHOW LAST ALL <i>FULL</i> FMU command.

## ACS Fixes

Table 4 summarizes fixes made to ACS with this release.

**Note:** Fixes involving Last Failure Codes are very specific, and they address a specific cause for many controller issues; however, fixes for other conditions may exist for that same LFC code.

**Table 4: ACS fixes**

Item	Subject	Description
1.	WWID loss on remote copy sets during DRM site failover	The problem involving the loss of the initiator WWID on remote copy set (RCS) units after a site failover to target site, and then to a controller failover has been resolved.
2.	New LFC OE199001 and updates to Repair Code 90	<p>Issues on DRM systems that cause a surviving controller to become inoperative after a <i>Field Replace Utility (FRUTIL)</i> replacement controller has been inserted, resulting in a LFC=01942088, has been resolved. The controller failure associated with this issue was recursive.</p> <p>Repair Code 90 has updated troubleshooting steps to handle the following Recursive Bugcheck error scenarios:</p> <ul style="list-style-type: none"> <li>An internal software structure for a write history log unit has been detected inconsistent on “this controller” (the controller that failed).</li> </ul> <p>For this condition, the prior firmware (V8.7 and earlier) would have recursively failed with a trace similar to the following:</p> <pre>Controller LFC = 01942088 crash. PDAL recursive crash near PC = C016F144 PARAM(7) = 0x00000A1C</pre> <p>The controller would have then halted with LED (hex) 25 in the LED codes.</p> <p>With V8.8-2, “this controller” (the controller that failed) comes up misconfigured so that it can avoid a recursive bug check failure.</p>



Table 4: ACS fixes (Continued)

Item	Subject	Description
2.	New LFC OE199001 and updates to Repair Code 90 (continued)	Occasionally, recursive controller inoperability problems propagated to the bottom controller during <i>FRUTIL</i> operations in HP StorageWorks Continuous Access. Follow these steps to troubleshoot the above Recursive Bugcheck error scenarios: <ol style="list-style-type: none"> <li>1. On "the other" controller, SET NOFAILOVER.</li> <li>2. Issue a SET MULTIBUS_FAILOVER COPY=THIS from "the other" controller that did not fail.</li> </ol> Note that there is a unit that is inoperative. Take corrective steps to resolve that unit.
3.	Host inoperability and time-consuming events	Delays have been implemented into ACS during time-consuming events to prevent host inoperability issues.
4.	Host aborts and OpenVMS load	ACS improvements have been made to reduce the number of aborts occurring under conditions of heavy I/O loads.
5.	Handling of SMART errors on a device while RUN CONFIG operations is executing	Issues surrounding SMART errors while the RUN CONFIG command is running have been resolved.
6.	SMART error eject flag	ACS has been fixed to ensure that the SMART error eject flag is treated symmetrical across both controllers after <i>FRUTIL</i> operations.
7.	Management enable flag	ACS has been fixed to ensure that the management enable flag is treated symmetrical across both controllers after <i>FRUTIL</i> operations.
8.	Bad disk drives moving from a failedset to a spareset	An issue involving a defective disk drive being inadvertently moved from the failedset to the spareset has been resolved.
9.	Clone utility and controller memory leaks	The issue involving controller memory resource leaks while the <i>CLONE</i> utility is executing has been resolved.
10.	Controller inoperability during controller replacement (LFC 011C010)	The issue involving controller inoperability on the surviving controller during the installation of a new controller while using <i>FRUTIL</i> and resulting in Last Failure Code (LFC) 011C010 (LED Code 25) is fixed.
11.	Disk drive error handling improvement	ACS has been fixed to substantially reduce issues surrounding controller inoperability problems resulting from the installation of bad disk drives into a subsystem.

**Table 4: ACS fixes (Continued)**

Item	Subject	Description
12.	Controller inoperability and LFC 64030104	<p>With this ACS version, there is no longer a conflict with the use of the previously unsupported <code>SET HOST/SCSI OpenVMS</code> command.</p> <p>Additionally, issues surrounding controller inoperability problems which resulted from two different entities executing send and receive diagnostic commands to the controller and resulting in LFC 64030104 has been resolved.</p>
13.	Controller inoperability due to LFC 018F2087	The issue involving controller inoperability problems while using <i>FRUTIL</i> which resulted in LFC 018F2087 has been resolved.
14.	Controller inoperability due to metadata errors with single-member mirror sets and LFC 12000103 on both controllers	<p>An issue involving a controller inoperability event, as a result of an unrecoverable read on container metadata (medium error) and the mirror unit, is a single member mirror. The controller failure is recursive, with an LFC 12000103 reason code. A new and unique reason code with a new repair action has been created. The recursive failure has been eliminated, and now, after the controller restarts, access to the rest of the storage occurs. The Repair Code directs activities necessary to recover the unit impacted by the device metadata read issue.</p> <hr/> <p><b>Note:</b> If a mirrorset member is added to a current single member mirrorset, the controller completely reads the metadata to validate that the mirrorset is without error. If the controller is under a heavy I/O load (near 0% idle) while the controller validates mirrorset metadata, it can take up to 4 or 5 minutes (on 146 GB drives) to read the metadata before adding the new member to the single member mirrorset. If the mirrorset member is smaller, the amount of time it takes to validate mirrorset metadata is reduced proportionally. If no load exists on the controller, the metadata check completes within 2 to five seconds.</p> <hr/>
15.	Controller ejecting devices after bus devices resets	ACS now ejects any device (if a member of the redundant storageset) that is responsible for excessive controller-initiated SCSI bus resets.

**Table 4: ACS fixes (Continued)**

Item	Subject	Description
16.	Adding unit above non-partitioned R5 set and receiving Error 1170: Partitions found on container, unit not created.	This issue has been resolved for most cases. If there is an error noted when this is attempted, refer to the <code>REINITIALIZE</code> command in the <i>HP StorageWorks HSG60 and HSG80 Array Controller and Array Controller Software Command Line Interface Reference Guide</i> for help.
17.	Using the <code>RUN CONFIG</code> command while bad disk drives exist and LFC 83030100	The <code>RUN CONFIG</code> command has been improved and now skips bad disk drives after the command is submitted and completes its routine. Previously, the controller would fail with LFC 83030100. The system reports the following diagnostic error information:  DEVICE AT P1:T4:L0 failed initialization, Skipping Device
18.	Controller failure and LFC 44650100	With previous ACS versions, controller restarts that resulted in the issuance of LFC 44650100 occurred if the controller encountered certain workloads (for example, large writes outstanding to the controller). This issue is resolved.
19.	Device error handling	ACS has been improved to better handle device errors and inconsistent drive behavior. ACS more readily ejects drives under failure conditions to the failedset if the container is redundant.
20.	Spontaneous controller restarts on snapshot	Controller restarts attributed to Intel i960 processor, PCI Data or Address Line (PDAL), and Cache Data and Address Line (CDAL) events occurred if heavy I/O load to source units of a snapshot existed. This issue is resolved with this release.
21.	Intermittent LUN failures	Under some conditions, LUNs failed to respond to SCSI inquiries. This issue is resolved with this release.
22.	Controller port TACHYON chip malfunction	With earlier versions of ACS, controller port TACHYON chip lock-ups occurred. Issuing the <code>DISPLAY HOST Virtual Terminal Display (VTDPY)</code> command, in some cases, reset the port. With this release, ACS employs an automatic port reset.
23.	Excessive abort messages logged by the host	Under excessively high I/O rates, which included large transfers, host systems occasionally aborted previous work queued to the controller due to considerable controller activity. This issue was further complicated by the use of partitioned containers and path switches. With this release, host systems initiate a fewer number of aborted I/Os.

**Table 4: ACS fixes (Continued)**

Item	Subject	Description
24.	Fibre Channel (FC) switch goes port INSYNC state to HSG	Previous to this release, resource leaks occurred if a controller processed PLOGI frames against the rejected host list while the connection table was locked. The controller would report that all port conditions were Good. The FC switches would report as being in the INSYNC state for connection to one or more HSG controller ports. Consequently, this condition could not be cleared through <i>VTDPY</i> . This issue is resolved with this release.

## Solution Software Updates

The following updates were made to your Solution Software:

- Qualified Solution Software with ACS V8.8-2 and the components defined in these Release Notes.

## Documentation Updates

The following changes were made to the general content of these Release Notes since they were last published:

- The section "FC Switch Updates" was removed along with the Fibre Channel Switch Support table. Switch support information is available in the *HP StorageWorks SAN Design Reference Guide* at <http://h18006.www1.hp.com/storage/saninfrastructure.html>.
- The section "Ordering Modular Storage Systems" was removed. The Modular Array (MA)/Enterprise Modular Array (EMA) storage systems can no longer be ordered.
- The section "Disk Device Support" on page 31 was updated.
- The section "System Components" on page 31 was updated.
- The section "Layered Software Applications" on page 36 was updated.
- The following sections were moved to the *HSG60 and HSG80 Array Controller and Array Controller Software Maintenance and Service Guide*, *HSG60 and HSG80 Array Controller and Array Controller Software Troubleshooting Guide*, or *HSG60 and HSG80 Array Controller and Array Controller Software Command Line Interface Reference Guide*:
  - Maximum Host Connections
  - Rolling Upgrades
  - Disk Partitioning
  - Snapshot
  - Write History Logging
  - Using *FRUTIL* to Insert a New Controller
  - *FRUTIL* Limitations in 8.8-2 Environments
  - Saving your Configuration
  - Patching ACS

- Identifying ACS Revision Level
- Important Notice Regarding Cache Sizes
- Adding, Moving, and Changing Devices
- Moving Storagesets

## Hardware and Software Support

This section lists the hardware, devices, and operating system versions that are compatible with this Fibre Channel Solution Software Kit.

### Array Hardware Support

ACS V8.8-2 is the firmware component of the HP StorageWorks HSG60 and HSG80 array controllers. When configured in one of these controllers, ACS supports the following storage arrays: MA8000, EMA12000, EMA16000, MA6000, RA8000, and ESA 12000 storage systems. Additional information regarding hardware specifications can be found at <http://h18006.www1.hp.com/products/storageworks/acs/related.html>

### Disk Device Support

To retrieve the latest list of devices supported with HSG60 and HSG80 array controllers:

1. Go to the following link:  
<http://h18006.www1.hp.com/products/storageworks/softwaredrivers/acs/>
2. Select the **manuals (guides, supplements, addendums, etc)** link under self-help resources.
3. Select the **HSG60, HSG80, HSJ80, HSZ80 Supported Disk Drive Matrix** link.

### Switch Support

This Fibre Channel Solution Kit supports the Fibre Channel switches and firmware versions listed in the *HP StorageWorks SAN Design Reference Guide* and *SAN Product Support Matrix* at <http://h18006.www1.hp.com/storage/saninfrastructure.html>

### System Components

This Fibre Channel Solution Software Kit supports the system components and operating system versions listed in [Table 9](#).

**Table 9: Minimum System Requirements**

Component	Requirement
Controller Compatibility	HP StorageWorks HSG80 Array Controller, ACS V8.8-2 (or a subsequently patched version of ACS V8.8)
Platform	<p>For Versions 11.00 and 11.11:</p> <p>HP 9000 Series A-Class, Models A4xx, A5xx</p> <p>HP 9000 Series B-Class, Models B2000, B2600</p> <p>HP 9000 Series C-Class, Models C3000, C3650, C3700</p> <p>HP 9000 Series J-Class, Models J5600, J6000, J6700</p> <p>HP 9000 Series K-Class, Models K2xx, K3xx, K4xx, K5xx</p> <p>HP 9000 Series L-Class, Model L1000, L2000</p> <p>HP 9000 Series N-Class, Model N4xxx</p> <p>HP 9000 Series RP2300, RP24xx, RP54xx, RP74xx, RP8400</p> <p>HP Superdome (16-way, 32-way, 64-way)</p> <p>For Versions 11i V2.0 and 11i V2.0 Update 2:</p> <p>rx1600, rx2600, rx4640, rx5670, rx7620, rx8620, and HP Integrity Superdome</p>
Operating System	<p>HP-UX V11.00, V11.11</p> <p>MC/ServiceGuard V11.14 (ACS storage environments only)</p>
	<p>HP-UX Versions 11i V2.0, 11i V2.0 Update 2</p> <p>MC/ServiceGuard V11.15</p> <p><b>Note:</b> SWCC is not supported on 11i V2.0 or 11i V2.0 Update 2</p>
Topology	Fibre Channel Switched (FC-SW)
SCSI Protocol	<p>SCSI-2</p> <p>SCSI-3 (multi-bus failover mode only, requires Secure Path software)</p>
Failover Mode	<p>Transparent</p> <p>Multi-Bus (requires Secure Path software)</p>
Host Mode	<p>HP_VSA (multi-bus failover mode, 128 LUNs)</p> <p>HP (transparent failover mode, 8 LUNs)</p>
Disk Space	34 MB
Adapter Compatibility	HP A5158A 32/64-bit, 1 Gbps FC PCI HBA (driver included with OS)
	HP A6685A 32/64-bit, 1 Gbps FC HSC Bus HBA (driver included with OS)
	<b>Note:</b> This HBA is NOT supported on Versions 11i V2.0 or 11i V2.0 Update 2.
	HP A6795A 32/64-bit, 2 Gbps FC PCI HBA (driver included with OS)
	HP A6826A 64-bit, 2 Gbps FC PCI HBA (driver included with OS)
	HP AB465A 64-bit, 2 Gbps FC PCI-X HBA (driver included with OS)



Notes:

- MC/ServiceGuard is not supported on HP-UX in environments that mix ACS and VCS based storage.
- SWCC will not be supported on versions 11i V2.0 or 11i V2.0 Update 2.

**Table 10: HP-UX Kernel Patches and Minimum Required Bundles**

Version	Kernel Patch	Minimum Required Bundles
11.00	PHKL_23939 or later	HWE1100 B.11.00.0209.5 QPK1100 B.11.00.58.5 OnlineDiag B.11.00.22.09 PHKL_27759 for asynchronous I/O and raw access PHSS_26798 Tachyon patch
11.11	PHKL_23626 or later	HWEnable11i B.11.11.0209.5 Fibre Channel Mass Storage Patch—PHKL_27751 SCSI IO Cumulative Patch—PHKL_27579 Mount Patch—PHKL_27266 PHKL_27830 (VxFS cumulative) PHKL_27800 getmount_entry PHCO_27740 libc cumulative patch PHCO_27957 umount(1M) cumulative PHCO_27959 umountall(1M)cumulative PHCO_27956 mount(1M) cumulative PHCO_27958 mountall cumulative PHCO_24402 (libc cumulative header file patch) VxVM = NO

## StorageWorks Command Console (SWCC)

SWCC V2.5 is included in this release. V2.5 is used to identify the SWCC suite of components.

SWCC provides a graphical user interface that can be used to configure and monitor your storage system. Use of SWCC is highly recommended, but not required. The SWCC Agent is installed as part of the Solution Software Kit.

For more information on SWCC installation, refer to the *HSG80 ACS Solution Software V8.8 Installation and Configuration Guide*. For more information on SWCC Client operation, refer to the *Command Console V2.5 User Guide* and the *Command Console V2.5 Release Notes*.

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**Note:** SWCC is not supported on HP-UX Versions 11i V2.0 or 11i V2.0 Update 2.

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## SWCC Scalability

- The SWCC Client can monitor up to 128 host systems, each with up to 32 storage systems, for a maximum of 4,096 concurrent storage connections and a total of 2.65 PB of storage.
- One Agent can support up to 32 Clients.

## Multiple Agents

This Solution Software Kit contains an SWCC Agent that supports controller locking during CLI command execution, which allows support for multiple Agents. This locking feature is required in order to use the Management Appliance in addition to the host-based SWCC Agent. However, it is not recommended or required to use multiple Agents for any other purpose.

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**Note:** SWCC Agent V2.3.2, Build 79 or later supports the locking feature. This release of Solution Software exceeds this requirement.

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## Multiple Management Sessions

Though multiple Clients can be used to monitor your storage system, HP recommends that only one instance of storage system management be active at a time. The Client allows for multiple management sessions, but there are no ownership rights given to any particular session. Without a highly coordinated effort, multiple management sessions can undermine the integrity of system maintenance. This same principle applies to multiple management sessions initiated through the Management Appliance as well.

## Secure Path Software

Secure Path is a high availability, multi-bus software application that supports FC-SW connectivity. This Fibre Channel Solution Software Kit supports the Secure Path software shown in [Table 11](#).

**Table 11: Secure Path Compatibility**

Operating System	Supported Product Version
HP-UX V11.0 and V11i (v1.0)	V3.0A or later
HP-UX V11i V2.0 and 11i V2.0 Update 2	V3.0D and V3.0F or later *

\* V3.0E is not supported on HP-UX V11i V2.0 and 11i V2.0 Update 2.

**Note:** For more information on Secure Path software, refer to the product documentation that comes with the product, or visit the HP StorageWorks web site <http://h18006.www1.hp.com/products/sanworks/secure-path/index.html>

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## Layered Software Applications

Compatibility with HP StorageWorks layered software applications is defined in [Table 12](#).

**Table 12: Layered Application Compatibility**

Application	Version	Supported ACS Variants
HP StorageWorks Enterprise Volume Manager (EVM)	V2.0D	V8.8-2F/S/P
HP SANworks Storage Resource Manager (SRM)	V4.0B	V8.8-2F
HP StorageWorks Command Scripter	V1.0B	V8.8-2F/S/P
HP SANworks Network View	V2.0B	V8.8-2F/G/S/P
HP SANworks Storage Allocation Reporter	V1.0D	V8.8-2F

In cases where ACS functional builds other than V8.8-2F are required, ensure that all necessary components for those configurations are at the proper level prior to upgrading your ACS code.

If you run EVM with ACS V8.8-2F, you can use scripting with Snapclones. If you want to create Snapshots with EVM, you must run ACS V8.8-2S or 8.8-2P.

For more information or up-to-date details on these and other Storage Management software, refer to the specific product documentation, or visit the HP StorageWorks web site <http://h18006.www1.hp.com/storage/software.html>

# ACS Feature Support

The following sections provide details for specific ACS features.

## SCSI-2 to SCSI-3 Migration

In order to extend interoperability within the heterogeneous SAN, HP highly recommends that customers begin migrating from SCSI-2 to SCSI-3 protocols. Moving to SCSI-3 allows greater diversity in the operating systems and storage products (including EVA) that comprise a SAN.

All migrations from SCSI-2 to SCSI-3 should be planned during scheduled downtime. SCSI migrations require a controller restart and most likely a server restart.



**Caution:** Before attempting a SCSI-2 to SCSI-3 migration, it is extremely important that all data be backed up and that units be available for remapping CCL data. In addition, ensure that all redundant storagesets are in normal (non-reduced) mode.

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If you are migrating from SCSI-2 to SCSI-3, the controller checks for controller unit D0 and does not change modes until D0 (at all presented offsets) is deleted. One or more LUNs are lost after the mode change. If you are planning to move from SCSI-2 to SCSI-3, back up your data first. The data in LUN 0 (and any other offsets that map to LUN 0) that was used in SCSI-2 requires that the data be moved to a different LUN. It may be necessary to retrieve this data from a backup.

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**Note:** If multi-bus failover configurations or server clustering are employed in the environment, there may be additional considerations regarding CCL usage during SCSI migration procedures. Refer to your multi-bus failover or server clustering documentation prior to implementation.

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**Note:** In addition, there may be OS-based limitations on SCSI-3 usage to consider, particularly in down-level versions of your OS. Review your OS documentation prior to migration.

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For more information, refer to the “What is the Command Console LUN?” and “Assigning Unit Numbers Depending on SCSI\_VERSION” sections of Chapter 1 in the *HSG80 ACS Solution Software V8.8 Installation and Configuration Guide*.

# Host Operating System Notes

The following section lists host-specific operating notes.

## Host Operating System Support of Multi-Bus Failover

Multi-bus failover is supported on the HP-UX operating system through the use of Secure Path software. Refer to “[Secure Path Software](#)” on page 35, for version compatibility and restrictions.

## Booting HP-UX from the Array

Using the array controller running ACS V8.8-2, booting HP-UX from the array is not supported.

## Configuring the HP-UX File System

### Adding the RAID Storageset to Volume Groups

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**Note:** When using HP Fibre Channel HBAs only: Do not use SAM to create volume groups. Creating volume groups must be accomplished using HP-UX commands.

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When SAM scans the hardware, any array controller LUNs created after the first LUN are not parsed correctly and consequently cannot be selected to create a volume group. The solution around this problem is to use HP-UX commands to create the volume groups and then use SAM to create and manage Logical Volumes. For additional details, refer to Chapter 3 of the *HSG80 ACS Solution Software V8.8 Installation and Configuration Guide*.

## Switch Firmware and HP-UX Quick Loop Configurations

When using HP-UX Quick Loop configurations, switch firmware V2.6.0c must be used. All switches in the loop must have this release of the V2.6 firmware, which correctly handles switch-based Quick Loop functionality.

## ACS Anomalies

If you issue the `INITIALIZE SAVE_CONFIGURATION CLI` command on a JBOD disk to save the controller configuration while the unit is not above the container, the command appears to work, but the save operation does not occur. You must place the unit above the JBOD, and then issue the `INITIALIZE SAVE_CONFIGURATION` to accomplish this task.